

# Pop Maxx

## Instruction Manual

Models: 2552, 2552KC, and 2552LS



# SAFETY PRECAUTIONS



## **⚠ DANGER**

Machine **MUST** be properly grounded to prevent electrical shock to personnel. Failure to do so could result in serious injury, or death. Do **NOT** immerse the kettle, warmer, or any other part of this equipment in water. Always unplug the equipment before cleaning or servicing. Do not use excessive water when cleaning.



## **⚠ WARNING**

To avoid serious burns, do **NOT** touch the kettle while it is hot.



## **⚠ WARNING**

**ALWAYS** wear safety glasses when servicing this equipment.



## **⚠ WARNING**

Any alterations to this equipment will void the warranty and may cause a dangerous situation. **NEVER** make alterations to the equipment. Make sure all machine switches are in the off position before plugging the equipment into the receptacle.



## **⚠ CAUTION**

Do **NOT** allow direct contact with this equipment and the general public when used in food service locations. Only personnel that are trained and familiar with the equipment should operate the equipment. Carefully read all installation instructions before operation.



## **⚠ CAUTION**

This machine is **NOT** to be operated by minors. Minors are classified as anyone under the age of 18.

## **NOTE**

Improvements are always being made to Gold Medal Products equipment. This information may not be the latest available for your purposes. It is critical that you call Gold Medal Products technical service department at 1-800-543-0862 for any questions about machine operations, replacement parts, or any service questions.

## Forward

This manual covers the 12/14 oz. Pop Maxx Popcorn Machine, model number 2552, 2552LS, 2552KC.

## Installation Instructions

### Inspection of Shipment:

Unpack all cartons and check thoroughly for any damage that may have occurred during transit. Damage claims should be filed immediately with the transportation company. Gold Medal is not responsible for damage that occurs in transit.

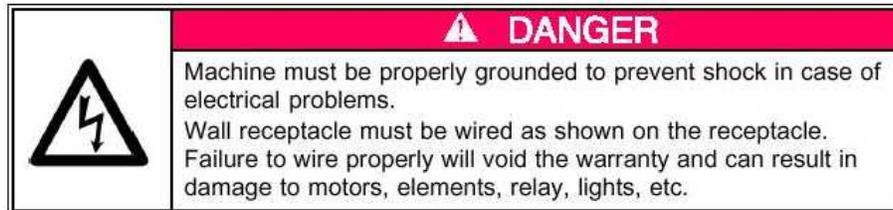
### Setup:

Your new Pop Maxx Popcorn Machine is completely assembled and tested at the factory. Remove all packing material and tape before starting operation.

### Electrical Requirements:

The following power supply must be provided:

Model No. 2552:	120 VAC, 60 Hz. 1440 Watts 12 Amps
Model No. 2552LS:	120 VAC, 60 Hz. 1480 Watts 12.3 Amps
Model No. 2552KC:	120 VAC, 60 Hz. 1440 Watts 12 Amps



Your electrician must furnish sufficient current for proper machine operation. We recommend this popper be on a dedicated and circuit protected line. Failure to wire properly will void the warranty and can result in damage to the heat elements, light, motor and etc.

It is Gold Medal Products Company's recommendation that this machine be plugged directly into a wall outlet. The use of extension cords is not recommended due to safety reasons and the popper's performance will be sacrificed/reduced.

### Before You Plug In Machine:

1. Make sure that the wall outlet can accept the three (3) prong grounded plug on the power supply cord.
2. The wall outlet must have the proper polarity. If in doubt, have a competent electrician inspect the outlet and correct if necessary.
3. **DO NOT** use a three (3) prong grounded to two (2) prong un-grounded adapter.

# Operating Instructions

## Controls and Their Functions

### Light & Warmer Switch

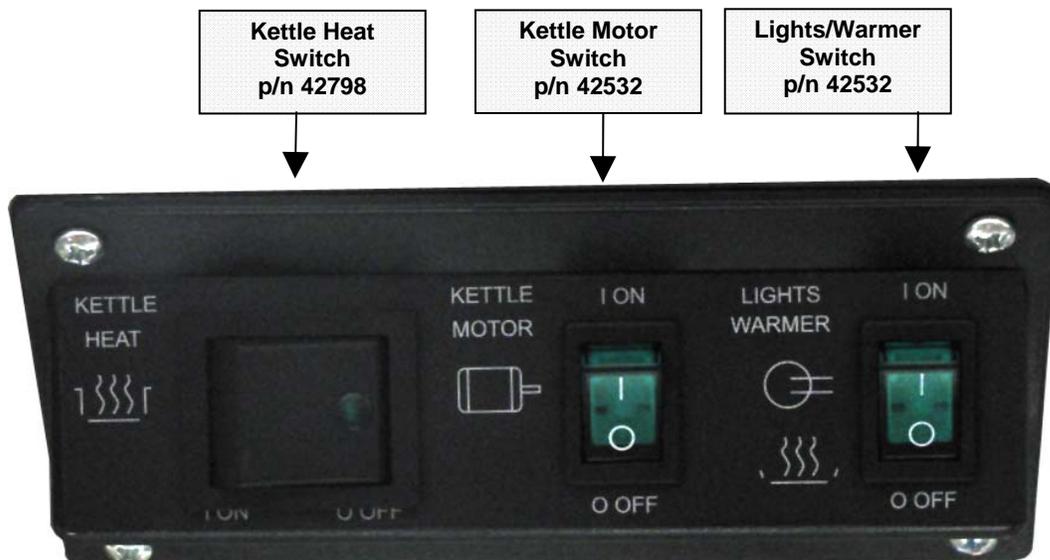
This switch operates the overhead light and corn deck freshener heat element.

### Kettle Motor Switch

This switch operates the popcorn agitator shaft. This switch must be ON at all times when popcorn (popped and un-popped) is present in the kettle.

### Kettle Heat Switch

This switch turns on the heat element located in the popcorn kettle.



## Amount of Popcorn and Oil:

Your new popper is equipped with a corn, salt, and oil measure. We recommend flavored and colored coconut oil. Popcorn popped in coconut oil stays fresh longer and does not leave black deposits in your kettle like other oils. Use only top quality fresh hybrid popcorn from reputable suppliers.

Corn charge – 12 oz./14 oz.

Oil charge – 3.5 oz./4.2 oz.

Flavacol – 14.7 cc (measure included with accessory kit)

\*for best results use mega-pop premeasured pouches (item # 2839)

## Popping Instructions:

1. Turn both the **KETTLE HEAT** and **KETTLE STIR MOTOR** switches **ON**.
2. Test pop three (3) kernels of corn and one ounce (1 Oz.) of popping oil. When the kernels pop, the kettle is ready for use.
3. Load both a full corn/oil charge and Flavacol Seasoning Salt into the kettle. Close the lids.
4. When the corn has finished popping, gently dump the kettle.
5. Repeat the cycle, starting with step number 3, until the desired amount of popcorn has been achieved. Always pop 3 to 5 consecutive batches for the best popcorn.

On the final kettle of corn, it is a good idea to turn the **KETTLE HEAT** switch **OFF** just as the lids are forced open by the popping corn. This procedure saves electricity since the kettle has plenty of heat and eliminates smoke/odor from any oil residue that remains after you have stopped popping.

## Pappy's Kettle Corn Instructions

1. Turn kettle heat, stir motor, and lights to the ON position
2. First Batch Online: pre-heat kettle for 4 minutes.
3. Add 3/8 part oil and 1 part popcorn into the kettle (No Salt!). Start timer for 45-60 seconds.
4. Add 2/3 part Pappy's into kettle when timer goes off. If popping has just started, close the right door and carefully/quickly add the Pappy's mix through the left door. Re-open right door.
5. Dump Kettle when popping has nearly stopped, repeat steps 3 and 4. Salt and mix the popped corn thoroughly. Pop at least 5 batches.

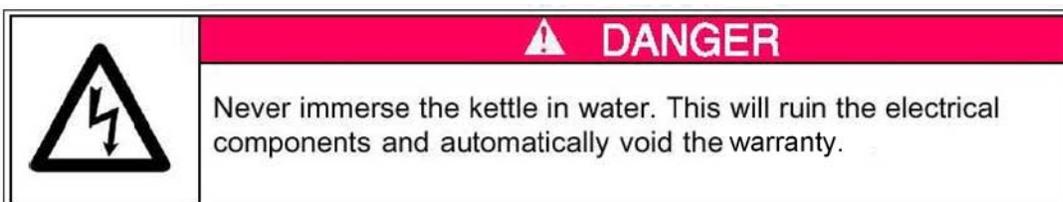
## **Count Down timer Instructions**

1. Press MIN and SEC together to reset timer to zero.
2. Use MIN and SEC buttons to set time.
3. Press START button to start or stop.
4. The alarm will sound for 60 seconds or press any key to stop alarm. The timer will return to the set time.
5. Timer part number - 63012

## Care And Cleaning

After completion of a series of popping, wipe the outside of the kettle with a soft cloth to remove any oil drippings/residue. **DO NOT** let this residue burn on! After completion of popping for the day, let the kettle cool until it is warm to the touch. Unplug the kettle and remove from machine. Use a soft cloth to wipe out the inside of the kettle, kettle lids, kettle crossbar, agitator and all outside surfaces of the kettle.

**DO NOT** immerse the kettle in water, or any other cleaning solution, this will void the warranty.



It is recommended, as a routine maintenance procedure, to use authentic Gold Medal Products Company 2095 Heat'n Kleen inside kettle cooking surface cleaner. Heat'n Kleen will remove any oily build-up, and helps maintain a clean cooking surface, if used on a routine basis. Heat'n Kleen will not damage the kettle's cook surface. Contact your local Gold Medal Products Company dealer if additional cleaning strength is required for extremely dirty kettles.

For fresh corn tomorrow, remove all popped popcorn and place in a clean sealed food container. The container must be suitable for direct food contact.

Clean the glass and all interior/exterior cabinet surfaces using Gold Medal's non-ammonia watchdog glass cleaner – item #2588. A regularly cleaned machine is easier to keep clean. In addition, a clean machine is more appealing to both customers and increases sales. Your local food service inspectors appreciate a clean machine.

**NOTE: DO NOT** use any cleaners that contain ammonia. Ammonia based cleaners may crack and/or fog the plastic parts/doors on the machine.

## Filter Cleaning Instructions

Your popcorn machine is equipped with an efficient and durable filtration system. However, the filter should be cleaned every 1-2 weeks to maintain efficiency. Follow the steps below for proper filter cleaning:

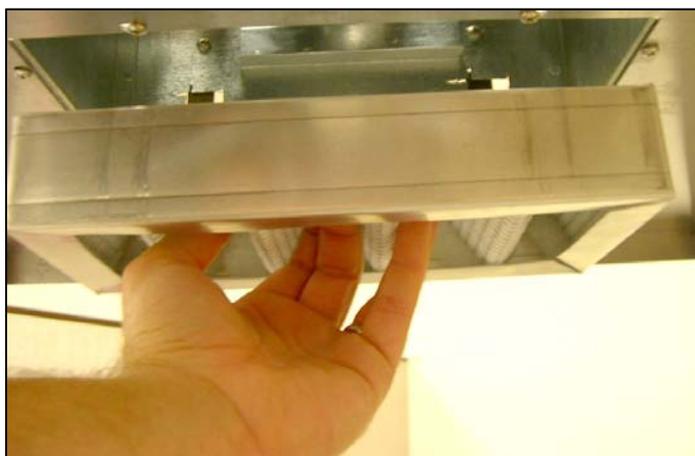
1. The filter is located on the inside of the popcorn machine, directly above the popping kettle.



2. Remove the filter by gripping the filter itself, and pulling straight down. (As shown below.)



1. Clean the filter in warm soapy water, and allow to dry overnight. Replace the filter by putting it into the slot, and pushing upward. (As shown below) Make sure the filter frame is flush with the roof of the machine. (As shown above)



# MAINTENANCE INSTRUCTIONS

	<p style="text-align: center;"><b>⚠ DANGER</b></p> <p>Do NOT immerse the equipment in water. Unplug your machine before servicing.</p>
	<p style="text-align: center;"><b>⚠ WARNING</b></p> <p>Adequate eye protection must be used when servicing this equipment to prevent the possibility of injury.</p>
	<p style="text-align: center;"><b>⚠ CAUTION</b></p> <p>THE FOLLOWING SECTIONS OF THIS MANUAL ARE INTENDED ONLY FOR QUALIFIED SERVICE PERSONNEL WHO ARE FAMILIAR WITH ELECTRICAL EQUIPMENT. THESE ARE NOT INTENDED FOR THE OPERATOR.</p>

# ORDERING SPARE PARTS

**\* Always speak to a Gold Medal Products Technical Service Advisor before ordering any parts to help ensure accuracy for your product. Included diagrams may not be the latest information.**

1. Identify the needed part by checking it against the photos, illustrations, and/or parts list.
2. When ordering, please include part number, part name, and quantity needed.
3. Please include your model name, serial number, and date of manufacture (located on the machine nameplate) with your order.
4. Address all parts orders to:

Parts Department  
Gold Medal Products Co.  
10700 Medallion Drive  
Cincinnati, Ohio 45241-4807

Or, place orders by phone or online:

(800) 543-0862

(513) 769-7676

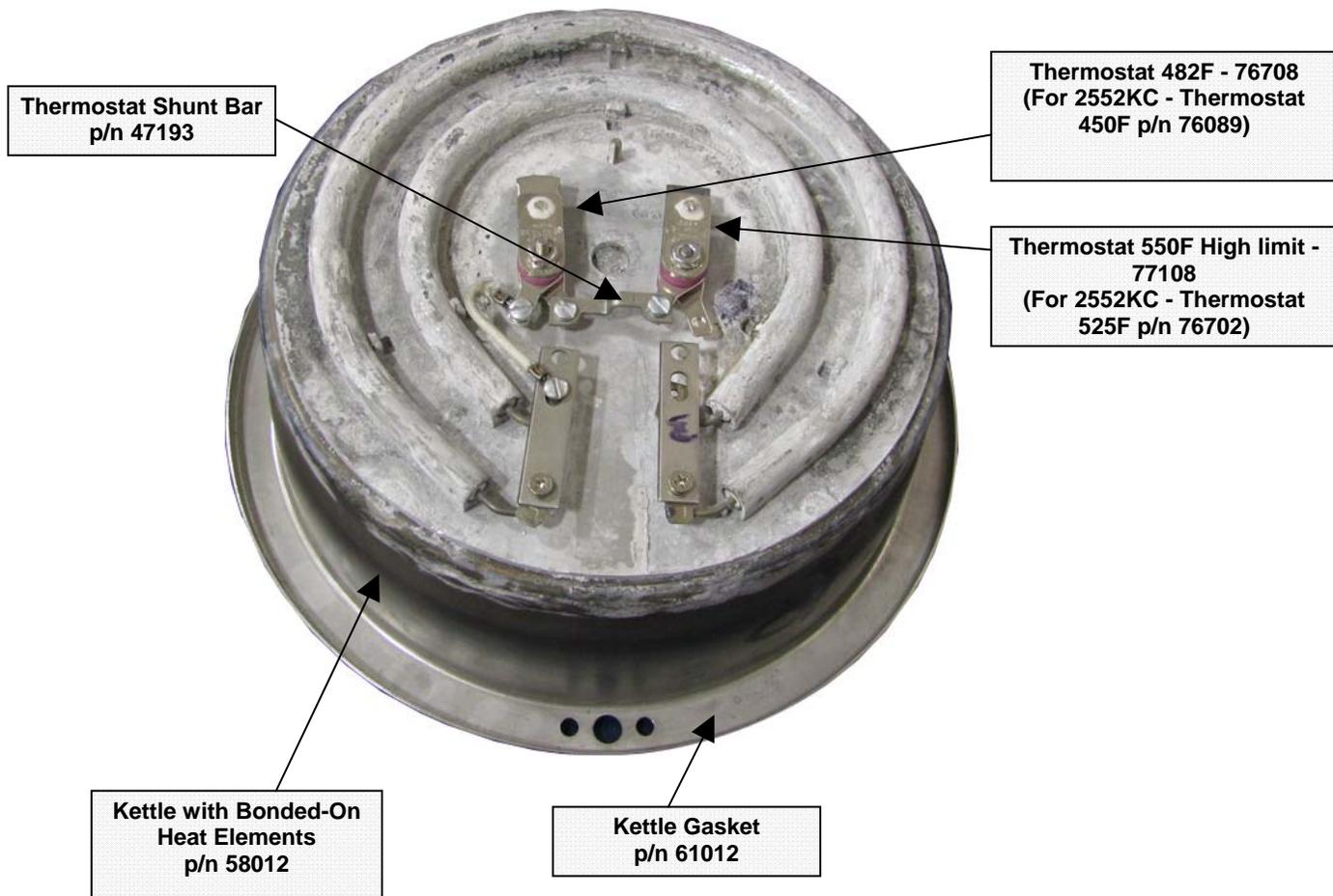
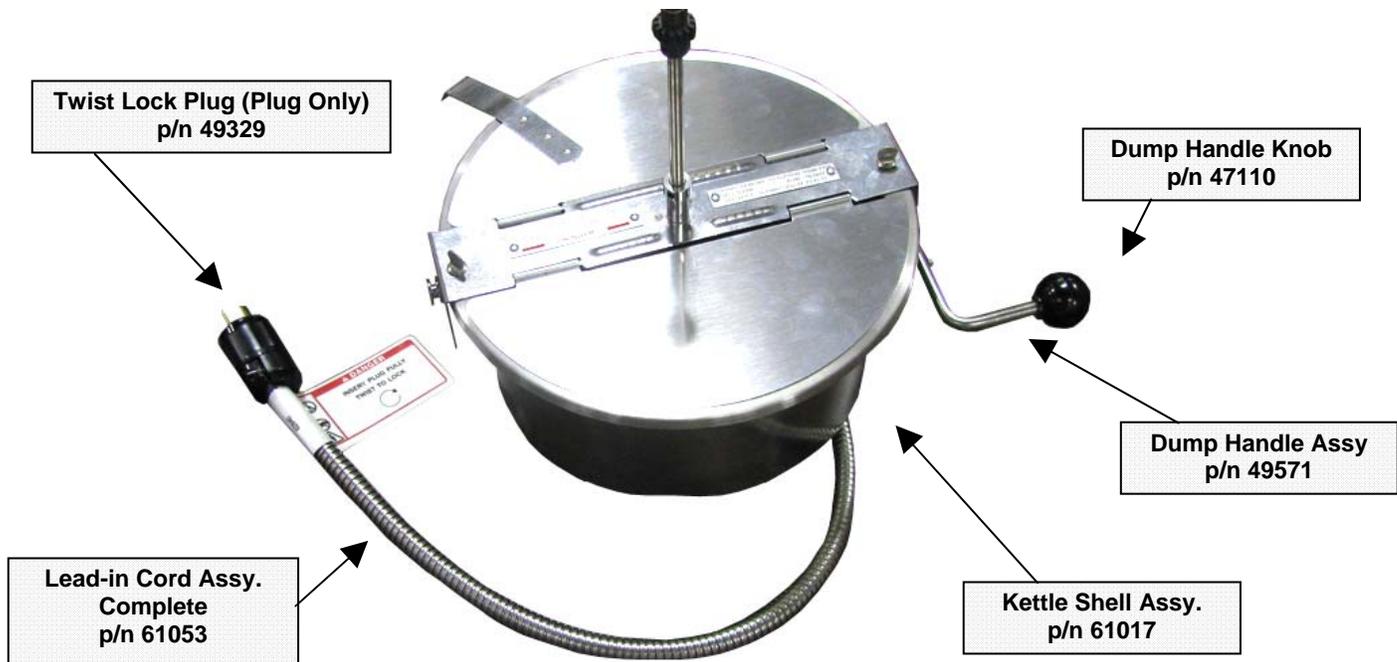
Fax: (513) 769-8500

E-mail: [info@gmpopcorn.com](mailto:info@gmpopcorn.com)

Web Page: [www.gmpopcorn.com](http://www.gmpopcorn.com)

# Kettle Breakdown

# Kettle Complete – P/N 58014

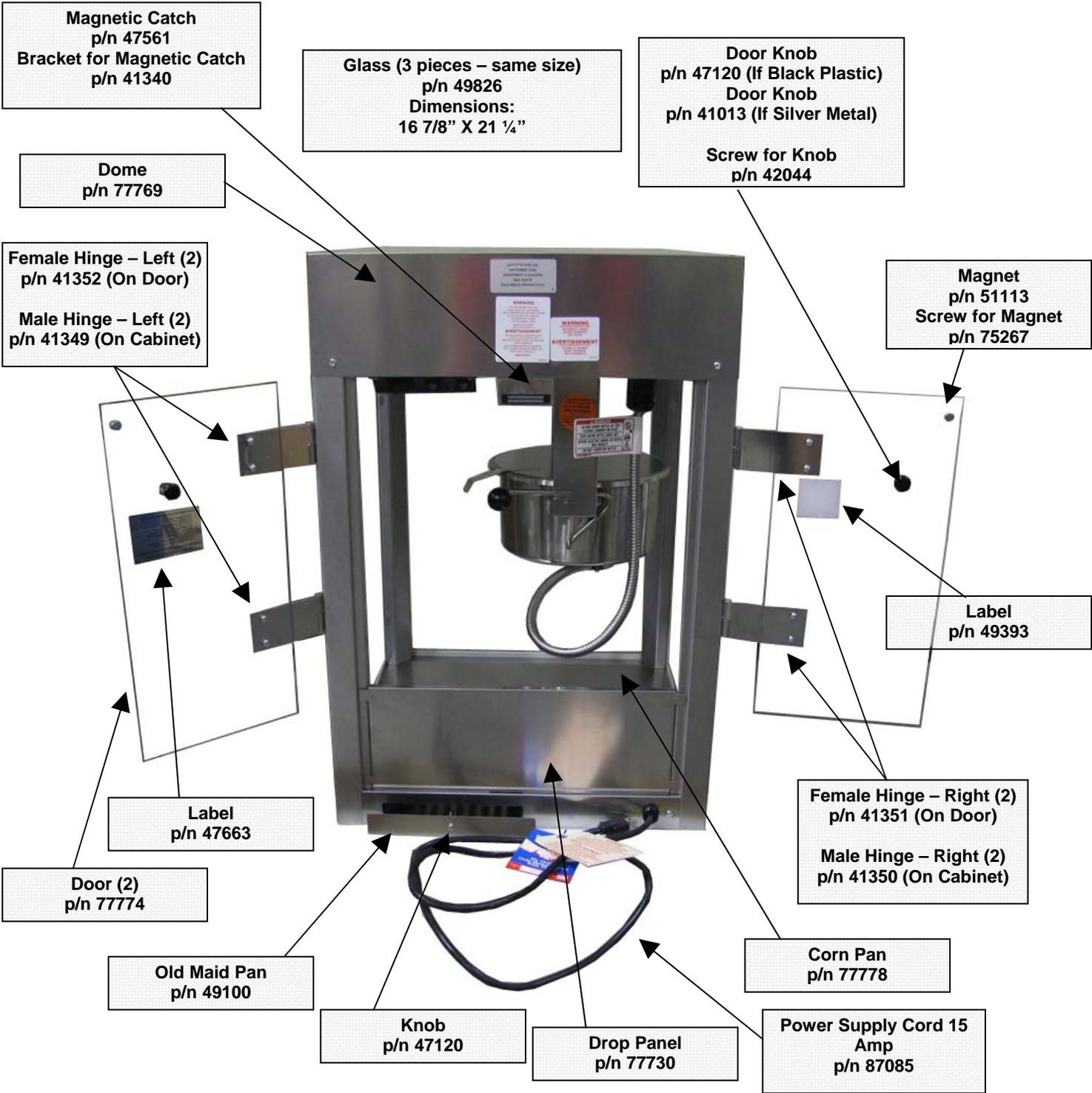


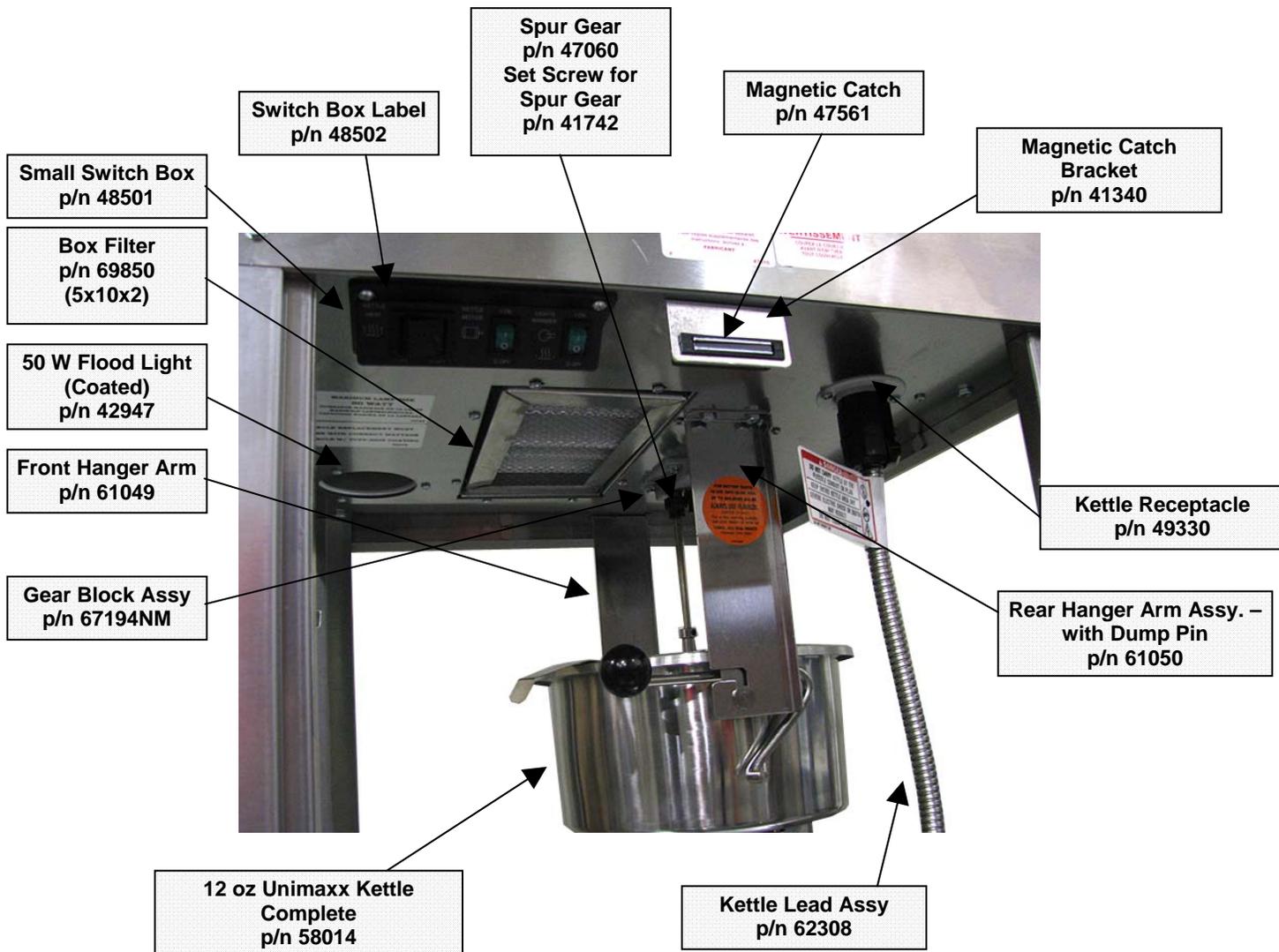
### Lid and Agitator Assembly



Lid and Agitator Assembly available complete as P/N 58016

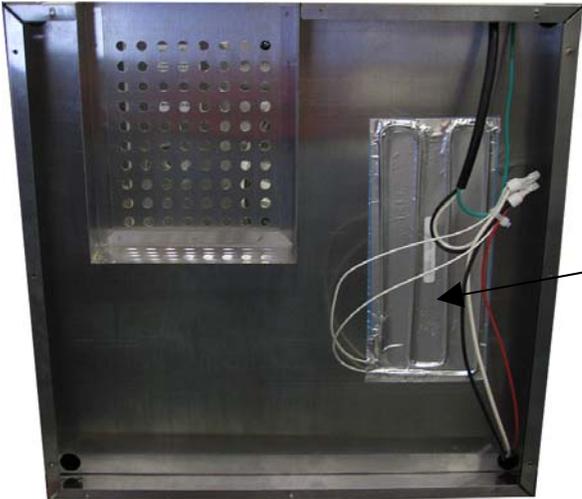
# Cabinet Assembly





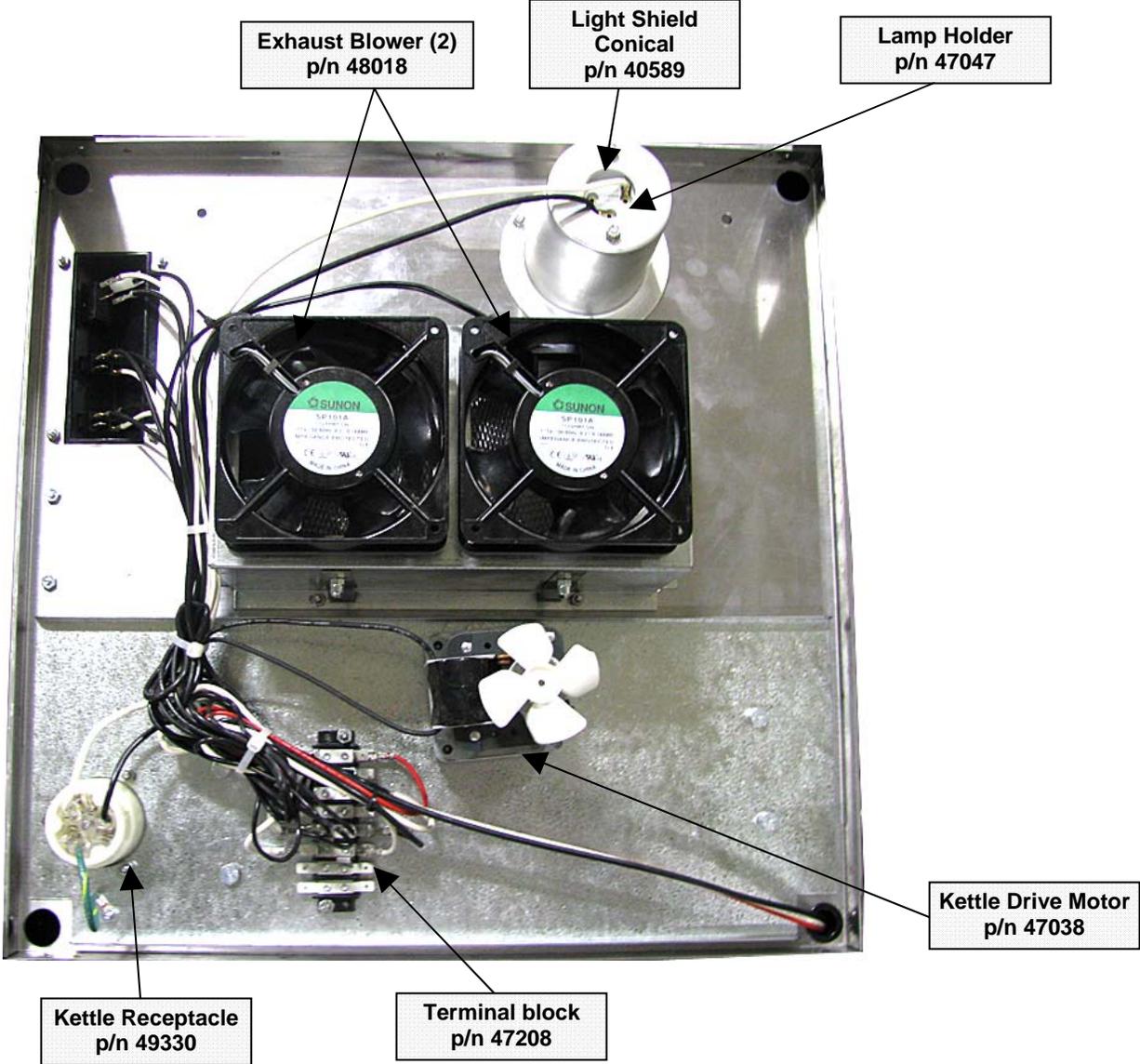
**Lighted Sign Components for Model 2552LS Only:**

- Light Tube Holder: 41020
- Light tube Holder Starter: 41021
- Light Ballast 120V: 41022
- Light Starter: 41023
- Light Tube: 41057

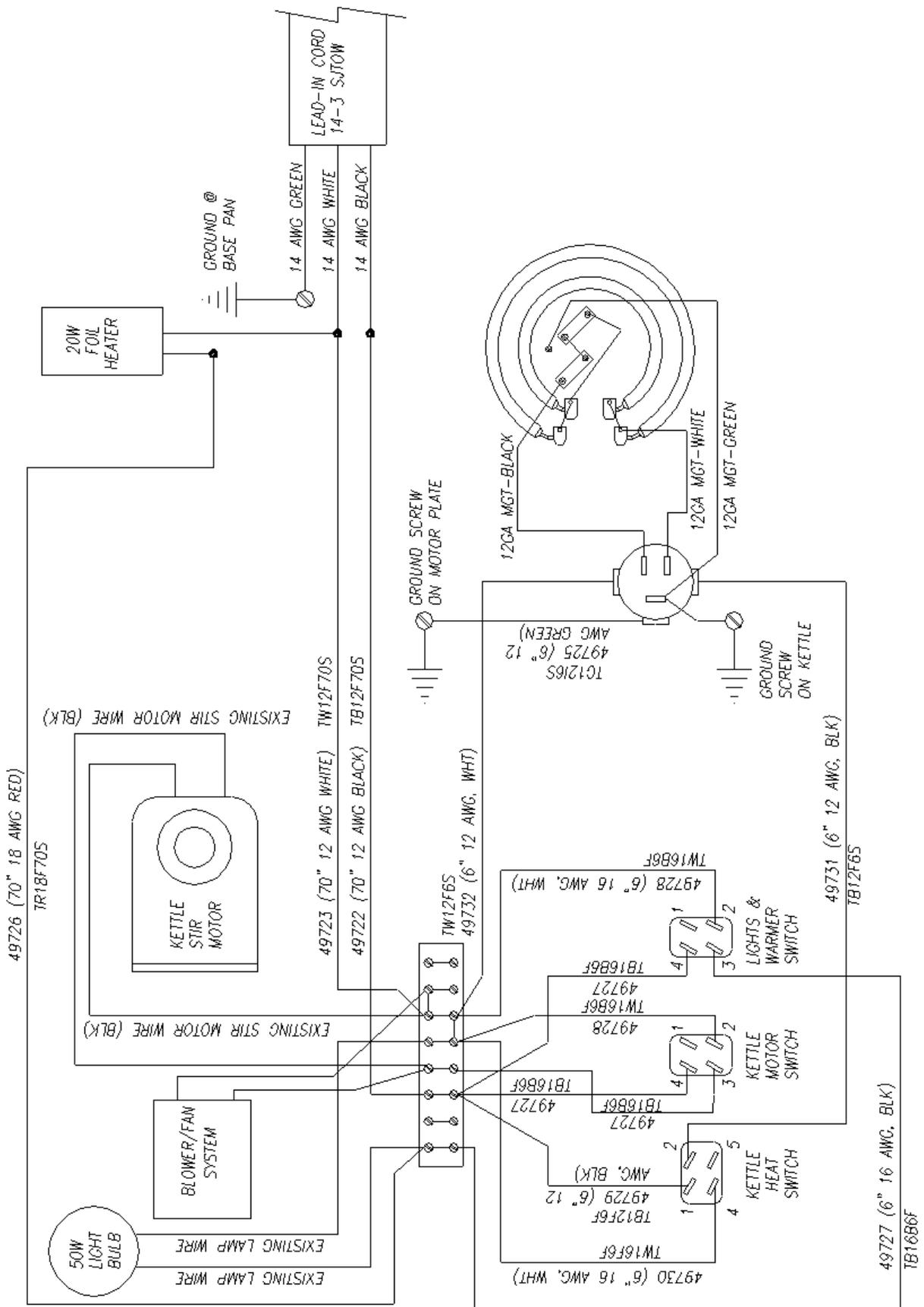


20 Watt Foil Heater  
(Under Bottom Cover)  
p/n 40557

### Motor Plate Assembly



# Electrical Schematic



# WARRANTY

WE WARRANT to the original purchaser the Gold Medal equipment sold by us to be free from defects in material or workmanship under normal use and service. Our obligation under this warranty shall be limited to the repair or replacement of any defective part for a period of six (6) months from the date of sale to the Original Purchaser with regard to labor and two (2) years with regard to parts and does not cover damage to the equipment caused by accident, alteration, improper use, voltage, abuse, or failure to follow instructions.

THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES EXPRESSED OR IMPLIED, AND OF ALL OTHER OBLIGATIONS OR LIABILITIES ON OUR PART, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY. THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF. We neither assume, nor authorize any other person to assume for us, any other obligation or liability in connection with the sale of said GOLD MEDAL equipment or any part thereof.

The term "Original Purchaser" as used in this warranty shall be deemed to mean that person, firm, association, or corporation who was billed by the GOLD MEDAL PRODUCTS COMPANY, or their authorized distributor for the equipment.

THIS WARRANTY HAS NO EFFECT AND IS VOID UNLESS THE ORIGINAL PURCHASER FIRST CALLS GOLD MEDAL PRODUCTS COMPANY AT 1-800-543-0862 TO DISCUSS WITH OUR SERVICE REPRESENTATIVE THE EQUIPMENT PROBLEM, AND, IF NECESSARY, FOR INSTRUCTIONS CONCERNING THE REPAIR OR REPLACEMENT OF PARTS.



**GOLD MEDAL PRODUCTS COMPANY**

**10700 Medallion Drive**

**Cincinnati, Ohio 45241-4807 USA**

**[www.gmpopcorn.com](http://www.gmpopcorn.com)**

**Phone: 1-800-543-0862**

**Fax: 1-800-542-1496**

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